

PSC NEWS Missouri Public Service Commission

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PSC APPROVES ALLTEL TARIFF WHICH SEEKS TO HELP TORNADO VICTIMS

Jefferson City (May 13, 2003)---The Missouri Public Service Commission has approved a tariff filed by ALLTEL Missouri Inc. which provides for an emergency promotion to be offered to customers affected by recent tornadoes in Missouri. According to the tariff, the promotion would waive the installation charge and up to three months of monthly charges for various call forwarding services.

ALLTEL states the promotion will allow customers affected by the tornadoes to arrange for calls to be forwarded to another number or an answering service, without incurring an installation fee or charges. ALLTEL added that expedited treatment will allow the benefits of the promotion to be offered to customers immediately.

"I applaud ALLTEL's quick response as well as the quick manner in which the PSC Staff has handled this request," stated PSC Chairman Kelvin Simmons. "To be able to act in this expedited fashion will provide help to those in need in Missouri due to the recent devastating tornadoes," added Chairman Simmons.

The Commission's order approving the request states: "Approval will allow customers affected by the tornadoes to forward their calls, without incurring initial costs, to other locations or to answering services. The Commission finds that the nature of the severe weather and the relief that the filing will provide establish good cause to approve the tariff on an expedited basis."

The proposed tariff takes effect May 14, 2003.

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Case No. IT-2003-0481